## FLOURISH ADMIN ROLES AND FEATURES

### COACH

The Coach has access to these features:

- Standalone or Integrated Coaching for Activation
- Dashboard with new messages and a list of assigned users
- Create user
- Search for a user within Coach's groups and subgroups with Assign/Un-assign feature
- View user profile
- Enter PAM survey
- Email a PAM survey
- Access to PAM Web App
- Take Notes on a participant
- Reports (can be on/off)
- Change own password
- View/edit own account

#### **GROUP ADMIN**

The Group Admin has access to these features:

- Standalone or Integrated Coaching for Activation
- Dashboard with new messages and a list of most recent users added to subgroups of that Group Admin
- Create user
- Search for a user within Group Admin's groups and subgroups
- View user profile with Assign New Coach feature (users cannot be assigned to Group Admin)
- Enter PAM survey
- Email a PAM survey
- Access to PAM Web App
- EF Uploads
- Take Notes on a participant
- Reports (can be turned on/off)
- Create/edit coaches including turning on/off reports
- Change own password
- View/edit own account

#### CLIENT ADMIN

The Client Admin has access to these features:

- Standalone or Integrated Coaching for Activation
- Dashboard with client stats, new messages and a list of most recent users
- Create user
- Search for a user across client
- View user profile with Assign New Coach feature (users cannot be assigned to Client Admin)
- Enter PAM survey
- Email a PAM survey
- Access to PAM Web App
- Schedule survey

- Manage groups and subgroups
- EF Uploads
- Take Notes on a participant
- Reports
- Create/edit client administrators
- Create/edit group administrators
- Create/edit coaches
- Change own password
- View/edit own account

# LIMITED CLIENT ADMIN

The LIMITED Client Admin has access to these features:

- If Licensed Coaching For Activation (Standalone)
- Dashboard with client stats
- Limited Reports (PAM Level Distribution, PAM Responses, PAM Trend, Change Within Levels, and PAM Level Distribution by Coach)
- Search for a user across client
- Manage groups and subgroups
- Create/edit group administrators
- Create/edit coaches
- Change own password
- View/edit own account