

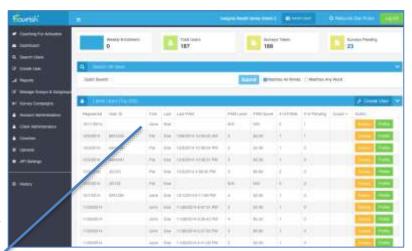
ADMINISTRATION AND SURVEY SITE

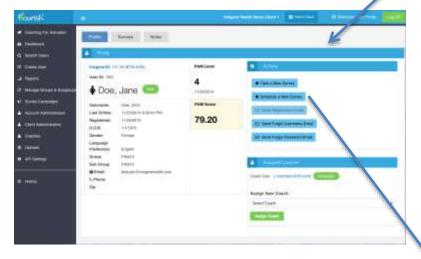
The **Flourish®** administration and survey site enables clients to conveniently manage individual Flourish experiences and analyze population or sub-group data. The site is built on a role-based infrastructure that enables specific administrative tools and reports to be turned on or off depending on the access level of each administrator, clinician or health coach.

Admin Dashboard

Monitor and manage Flourish participants and groups through an intuitive dashboard.

- Authorize access to coaches and other users
- View PAM data and vital program stats
- Assign participants to specific coaches
- Deliver PAM survey and personalized coaching
- Run group and individual reports
- Create participant profiles individually or in bulk





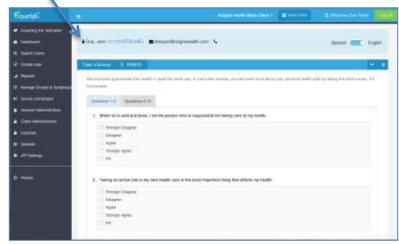
Participant Profiles

Each authorized administrator, coach or clinician has access to assigned participant profiles.

- View history of PAM scores and levels
- Log call notes and interactions with participants
- Edit participant information
- Assist in username and password lookup
- Schedule PAM and other surveys

Survey Tool

Administrators and other authorized users can schedule and deliver specific versions of PAM survey to particular participants immediately or at a later date. Other assessments and questionnaires can also be added and scheduled. English and Spanish versions of PAM are available through the survey tool.



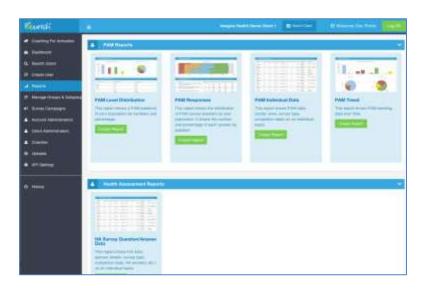


Batch Uploads and Reporting

Administrators can upload eligibility files and other batch data directly into Flourish, including demographic information or PAM scores collected through other online or offline methods.

A wide variety of reports are available to help measure program successes and track utilization patterns. Administrators, coaches and other authorized users can track population data related to:

- PAM responses and scores over time
- PAM level distribution and trends
- · Health Assessment related reports
- Flourish "challenge" reports





Mobile Friendly

The Administrative site design is fully responsive, allowing ease of use on a computer, tablet or mobile device.

About Insignia Health

Insignia Health specializes in helping health plans, hospitals, pharmaceutical firms and other health care organizations assess patient activation and develop strategies for helping individuals become more successful managers of their health and health care. Insignia Health applies its proprietary family of health activation assessments to measure each individual's self-management competencies. The Patient Activation Measure® and a decade of health activation research form the cornerstone of a complementary suite of Insignia solutions, which have proven to help clinicians, coaches and health care organizations improve outcomes and lower costs.