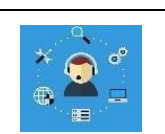


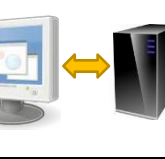




INTRODUCTION

Insignia Health offers a variety of resources to administer and score the Patient Activation Measure[®] (PAM[®]) survey, and related versions for carers, parents, as well as validated translations. Clients can select a single scoring tool for their organisation or use a variety of scoring options to meet the unique needs of different care settings. All PAM data collected is stored within the same database, allowing reports to show results across data collection methods.

PAM[®] ADMINISTRATION & SCORING RESOURCES

KEY BENEFITS

<p>Online Survey Site (Provider/Coach/Admin Facing) <i>PAM[®] versions are accessed, delivered and scored from Insignia's full service online survey system.</i></p>		<ul style="list-style-type: none"> ✓ Reports viewed within the same system ✓ Integrates with consumer survey site
<p>Online Survey Site (Customer Facing) <i>Patients receive link via email to complete PAM online.</i></p>		<ul style="list-style-type: none"> ✓ Efficient method to complete PAM outside of a clinic or phone programme ✓ Supports PAM completion at high scale ✓ Results can be technically sent for viewing in an EMR or other software system
<p>SMART on FHIR Application <i>Embeds the Patient Activation Measure[®] (PAM[®]) into electronic health record and care management systems that support SMART on FHIR.</i></p>		<ul style="list-style-type: none"> ✓ Minimal technical integration work needed ✓ Easily administer the PAM survey and access results within an EMR or care management system ✓ Each response can be viewed to support conversation and goal setting ✓ PAM score and level history can be easily tracked over time within the patient record
<p>Scoring Web Service (API) <i>PAM[®] statements are integrated into your system. Insignia scores completed surveys via API connection.</i></p>		<ul style="list-style-type: none"> ✓ PAM questions native within EMR, care management or similar software ✓ Results can be passed through to fields within the patient record
<p>iPad Application <i>Download the app to your iPad and instantly begin administering PAM to your population.</i></p>		<ul style="list-style-type: none"> ✓ Administer PAM remotely (home, community, work site) without Web connectivity ✓ 16 translations included
<p>Reporting <i>Access to Insignia's online suite of reports</i></p>		<ul style="list-style-type: none"> ✓ Realtime reporting ✓ Definable parameters ✓ CVS/PDF downloadable

COMMON FEATURES FOR ALL SYSTEMS

- Versions – 13 item PAM Patient Activation Measure[®], Caregiver (Carer) PAM[®] and Parent PAM[®]
- Hosting environment US hosting

Data analytics and reporting Track use and PAM results by patient, provider/coach, programme or other group

ADDITIONAL FEATURES

	Online Administrative Site (Provider/Coach Facing)	Online Survey Site (Customer Facing)	Smart on FHIR App	Scoring Web Service (API)	iPad Application
Available Languages*	30+ validated language translation available				
Language translations built into system	15	English & Spanish only	14	N/A	16
Technical integration					
Internet connectivity required for scoring	X	X	X	X	Online or offline
Can be embedded into EMR or other software			X	X	
PAM score & level generated within seconds	X	Score/level not displayed	X	X	X
Complexity of set-up or integration	Moderate	Low	Low	Low	Low
Single Sign On (SSO) registration available	X	X	X	X	
Accessibility					
Consumer-facing site to complete PAM, visually impaired compliant		X		Client controlled	X
Coach/Provider ability to administer PAM, visually impaired compliant	X		X	X	X
Compatible with PC or Mac	X	X	X	X	
Mobile friendly (tablet, phone w/browser)	X	X			iPad only
Reporting (Score distribution, Score change, Segmentation, Segmentation Change, Response patterns, Benchmark reports late 2020/early 2021)					
Group/Subgroup tracking and reporting	X	X	X	Client controlled	X**
Customisation					
Ability to customise colors and branding		X			
Configurable demographic data collection	X				X

*PDF versions of PAM in over 30 other languages are available upon request. Scoring of PAM from paper versions requires manual entry or bulk upload of responses into the Coach/Admin Online Site.

**Available with access to reporting



PAM[®] SCORING OPTIONS

CMS PROGRAM PRICING

CMS is providing awardees use of Insignia's Flourish Administration system as well as one additional option per awardee. If awardees would like to use three or four PAM survey tools, the awardee can access special pricing for use beyond the two scoring options included. Cost per year of the additional scoring option is based upon the number of patients supported by an organization per site, or can be based upon the eligible population that could be supported, as would be the case for an organization providing coaching across sites. A license includes use of the additional survey tool, access to implementation guidance as well as implementation help and support from Insignia. Insignia does not customize programming within your systems.

*Price per additional PAM survey tool; Site Level				
# of patients by site	Under 500	501 – 2,000	2,001 – 5,000	Above 5,000
Cost per site	\$3,500	\$6,500	\$10,000	\$12,500
*Pricing, Patient Support (Coaching) Across Sites				
Eligible population	Up to 50,000	Up to 100,000	Up to 200,000	
Population cost	\$22,000	\$34,500	\$63,500	
<i>*This pricing is not available for work outside of the scope of MOM or KCC</i>				